ABCRS Prerequisites & How to Create an Account

- 1. ABCRS requires your workstation to have either the "Microsoft Edge" browser, or the "Internet Explorer" browser. Other internet browsers, such as "Google Chrome" are not compatible with ABCRS.
- 2. ABCRS requires your workstation to have "Silverlight" installed.
 - a. Silverlight can be downloaded here: https://abcrs.resources.ca.gov/Silverlight_x64.exe.
 - b. Save Silverlight to your workstation and then "run" it. (You may need your IT support to do this step.)
- 3. Using either the Microsoft Edge or Internet Explorer browser, go to the ABCRS website at https://abcrs.resources.ca.gov.



You should see the ABCRS home screen in *Figure 1*. below. If you do, then you can skip to Step 5.

Figure 1. ABCRS Default Page

- 4. If, instead, you see a white or blank screen and you have already installed Silverlight
 - a. Reload the page in "Internet Explorer Mode" by clicking the ellipsis (three dots) in the upper right corner of the browser window
 - b. Select "Reload in Internet Explorer Mode" from the menu.

Performance	
Print Ctrl+P	
Web capture Ctrl+Shift+S	
Web select Ctrl+Shift+X	
Share	
Find on page Ctrl+F	
Read aloud Ctrl+Shift+U	
Reload in Internet Explorer mode	
More tools	>
	Performance Print Ctrl+P Web capture Ctrl+Shift+S Web select Ctrl+Shift+X Share Find on page Ctrl+F Read aloud Ctrl+Shift+U Reload in Internet Explorer mode More tools

Figure 2. Microsoft Edge Menu Options

5. To create your ABCRS account, from the home page (*Figure 1*) press the "login" button located in the upper right corner of screen. Select "Register now" in the pop-up window.

Login		×
User name * Password *		
Keep me signed in		
Not registered yet?	OK Cancel]

Figure 3. Login Window

6. Fill out the asterisked fields in bold text (please choose a User name that will ensure ABCRS Administrators can identify who you are) and press "OK." This will send an email to your Department Executives who will configure your account with the appropriate roles and permissions.

Register		×		
Please complete all required fields (marked with *)				
User name *				
Friendly name		i		
Password *		(i)		
Confirm password *				
First Name *		i		
Last Name *		(j)		
Title		i		
Email *				
Confirm Email *				
Phone		i		
Extension		(i)		
Street Address *		i		
City *		i		
Zip Code *		(j)		
Already registered? Back to Login	OK Cance	, I		

Figure 4. ABCRS Account Creation Form